

Privacy Policy

Last updated: 31/05/2024

This page informs you of our policies regarding the collection, use, and disclosure of Personal Information when you use our Service.

By accessing and using our website, you agree to the following Terms of Use.

If you do not agree with any of the terms, please do not use our website.

1. Use of the Site

The use of this site is permitted only for legal purposes and in accordance with these Terms of Use. You agree not to use the site for:

- Any illegal or unauthorized purpose
- Interfering with or disrupting the operation of the site or the servers and networks connected to the site
- Violating any applicable local, state, national, or international law

2. Intellectual Property

All content on this site, including text, images, graphics, logos, icons, audio, video, and software, is the property of The Builders Family or its licensors and is protected by copyright, trademark, and other intellectual property laws. You may not copy, reproduce, distribute, transmit, display, modify, or create derivative works from this content without the prior written consent of The Builders Family.

3. Links to Third-Party Sites

Our site may contain links to third-party sites that are not controlled or operated by The Builders Family. We are not responsible for the content or privacy practices of these sites. We recommend that you read the terms of use and privacy policies of any third-party sites you visit.

4. Limitation of Liability

The Builders Family will not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from the use or inability to use our site. This includes, but is not limited to, damages for loss of profits, use, data, or other intangible losses.

5. Changes to the Terms of Use

The Builders Family reserves the right to modify these Terms of Use at any time. Any changes will be effective immediately upon posting on the site. We recommend that you review these Terms of Use periodically to stay informed of any updates.

6. Contact Us

If you have any questions about this Privacy Policy, please [contact us](#). (link to contact page)

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The Builders Family values your privacy and is committed to protecting and respecting the personal information of our users. This Privacy Policy describes how we collect, use, store, and protect your information when you visit our site.

1. Information We Collect

We may collect the following personal information when you use our site:

- Name
- Contact information, including email address
- Browsing data (IP address, browser type, pages visited, time spent on the site)
- Demographic information such as postal code, preferences, and interests

2. How We Use Your Information

The information collected may be used to:

- Provide and manage our residential or commercial renovation services
- Personalize the user experience
- Process payments and transactions
- Send marketing communications, newsletters, and promotional offers (with your consent)
- Improve our site and services
- Comply with legal obligations

3. Information Sharing

We do not sell, trade, or rent your personal information to third parties. We may share your information with:

- Service providers who assist in operating our site and providing services, provided these providers agree to keep this information confidential
- Government or regulatory authorities when required by law

4. Information Security

We have implemented appropriate security measures to protect your information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security of your information.

5. Your rights and your personal data

You have the right to:

- Access your personal information
- Correct inaccurate or outdated information
- Request the deletion of your personal information
- Withdraw your consent for the use of your information

To exercise these rights, contact us at info@thebuildersfamily.co.uk

6. Cookies

Our site may use cookies to enhance your browsing experience. Cookies are small text files stored on your device. You can choose to disable cookies in your browser settings, but this may affect the functionality of the site.

7. Changes to This Privacy Policy

We may update this Privacy Policy periodically. We will notify users of any significant changes through our site. We recommend that you review this document regularly to stay informed about how we are protecting your information.

8. Contact Us

If you have any questions about this Privacy Policy, please [contact us](#). (link to contact page) or send an email to info@thebuildersfamily.co.uk